September 21, 2007

To Whom It May Concern:

I am writing in reference to Mike Roy of RHR Home Repairs and Improvements. For nearly two years, he has served as a contractor for my residential and rental properties. In fact, to date he has completed five separate jobs for me. The projects have been both internal and external.

As a repeat customer, I must say that I am pleased with the level of Mr. Roy's performance. He is both creative and reasonably priced. In addition, he listens to the desires of a client and works to his best effort to meet them. When there is a discrepancy in vision, particularly as it concerns project outcome, Mr. Roy strives to eliminate the problem(s). Furthermore, if there is a project that is beyond his expertise, he has resources enough to recommend someone who can complete it.

I have found that when I am met with an emergency, Mr. Roy makes himself readily available. Even with a busy schedule, he gives immediate attention. It has fostered between us a really solid working trust.

I plan to use him on future projects and highly recommend to anyone. He is professional, courteous, and hard working.

Thank you for your time,

Crystal Clark Gahanna, Ohio To: Roy's Home Resources P.O. Box 247301 Columbus, OH 43224

From: Millennium Prop. & Inv., LLC P.O. Box 292637 (614) 778-7802 (O) (614) 818-4004 (F)

May 7, 2003

Dear Mike:

I would like to take this opportunity to thank you for the wonderful job that was completed on my rehab property. Your workmanship is top notch and the finished project was completed beyond original expectations. I would definitely recommend your company's services to others.

I look forward to using your services again on my next property.

Sincerely,

Jouglas B. Cochron

Doug Cochran, CEO

DBC:fjc

FEB. 26. 2003 3:42PM AETNA INC

## Roy's Home Resources 818-9594

To Whom It May Concern,

I am writing this letter to inform you of my complete satisfaction of the work I hired Mr. Michael Roy to do at my home.

I recently contracted with a local siding company to put up new siding on my home and was told that they would begin the work within 3-4 weeks. I figured that I would have enough time to replace both my external front and rear doors, as they were in bad shape appearance wise.

Through word of mouth from a coworker, I was given Mr. Roy's name and phone number. My coworker also praised the work he had done for her; so preferring to keep the money "in the community" I called and spoke with him about hanging the two doors for me. Mr. Roy agreed to come over and take a look at what I wanted done. When Mr. Roy arrived at my home I was very impressed with his professional attitude and his professional appearance. After patiently listening to how I wanted things done, we signed the paperwork for Mr. Roy to begin the job within a few days.

Unfortunately, the material for the vinyl siding was delivered to my home much sooner than I had expected and I was informed that workers would be out soon to begin putting the siding on my home. Hoping to get the doors installed before the workers began siding my home, I contacted Mr. Roy and explained the situation. Much to my relief, Mr. Roy stated that he could get the doors hung the very next day. And he did.

I would like to say that I am very satisfied with his work and to also let you a know that Mr. Roy went above and beyond to get this job done.

I cannot begin to explain how nice it is to see a young black entrepreneur as talented, positive and professional as Mr. Roy. His prices were fair and I did not feel that he was trying to "get over". From the time he started the job to the time he finished the job; Mr. Roy had the same positive attitude. I would most certainly hire him again and have already referred his company to another friend of mine. I appreciate the great job he did.

I wish both him and his wife all the success in the world with this business; they deserve it.

Sincerely,

22603 ID Dean

2023 Brookfield Road Columbus, OH 43229

Little Angels Enrichment Center 6549 East Livingston Ava Reynoldsburg, Ohio 43068 (614) 860-9100

I am writing this letter to express my great appreciation for the work that was done at our place of business. We are truly grateful for the time and effort that was put into this project. The work was done in a timely, efficient and professional manner. The guys even went that extra mile and helped us with small things that were not included in the original plans! I would recommend Roy's Home Resources to anyone looking for quality service in his or her home or business.

Little Angels Staff

Samika Granberry, Visector

CONCERN : 470 May 1 Jhom TH NU'S asour ces Com hais iop INStalling Dans room 20 OtMY Koy's LS our and =m employs NiCa workmen Ucry dows Ly collent Usha みん ard LOWC Cl us terwar. 2× Their sides are ta:, ditive and Com 404 04  $\square$ þ. 7.a Ø

6-23-01 Range Home Repources deft amessage on your answering machine Siturday roals pritire when whiting aloot sitte subson vor you adom at messag. Job cleaning out the guttere on the Faithome house bot. afternoon. my husband and I have decided not to cover the guttake with screene at this time. He we're concelling that job order MOW. -Sincerely, ann Bontley

To Roys Home Resources, I just wonted to take a minute and thank you for a job well done she new siding and fush paint on my house look great. Qually appreciate your time and efforts Thanks acount Duight Wrod